# 2017-2018 International Student Injury and Sickness Insurance Plan

# **Excess Insurance**

Designed Exclusively for International Students

# INTERNATIONAL HEALTH CONSORTIUM SP

# NIAGARA UNIVERSITY INTERCOLLEGIATE SPORTS PLUS

Underwritten by:
Student Resources (SPC) Ltd.
A UnitedHealth Group Company
Administered by
UnitedHealthcare StudentResources
PO Box 809025
Dallas, TX 75380-9025

Market Through: PGH Global www.pghintlstudent.com 1-888-251-6253

12C-BR 203359-91

## **Table of Contents**

Eligibility	1
Effective and Termination Dates	1
Extension of Benefits after Termination	1
Pre-Admission Notification	2
Preferred Provider Information	2
Schedule of Medical Expense Benefits	3
UnitedHealthcare Pharmacy Benefits	8
Additional Benefits	10
Excess Provision	10
Accidental Death and Dismemberment Benefits	10
Intercollegiate Sports	11
Definitions	11
Exclusions and Limitations	13
UnitedHealthcare Global: Global Emergency Services	14
Online Access to Account Information	15
ID Cards	
UHCSR Mobile App	16
Claim Procedures for Injury and Sickness Benefits	16
Pediatric Dental Services Benefits	16
Pediatric Vision Care Services Benefits	34

### **Eligibility**

International students or other persons with a current passport who: 1) are engaged in educational activities; 2) are temporarily located outside his/her home country as a non-resident alien; 3) have not obtained permanent residency status in the U.S.; and 4) are enrolled in an associate, bachelor, master or Ph.D. degree program at a university or other educational institution, with no less than 6 credit hours (unless such school's full-time status requires less); Visiting Scholars, Optional Practical Training Students and formal English as a Second Language program students with an F1 or J1 visa are eligible to enroll in this insurance Plan. The six credit hour requirement is waived for Summer if the applicant was enrolled in this plan as a full-time student in the immediately preceding Spring term.

Students must actively attend classes for at least the first 31 days after the date for which coverage is purchased with the exception of International Visiting Scholars or those engaged in an Optional Practical Training Program. Home study, correspondence and online courses do not fulfill the Eligibility requirements that the student actively attend classes. The Company maintains its right to investigate Eligibility or student status and attendance records to verify that the policy Eligibility requirements have been met. If the Company discovers the Eligibility requirements have not been met, its only obligation is to refund premium.

Eligible students who do enroll may also insure their Dependents. Eligible Dependents are the student's legal spouse and dependent children under 26 years of age.

Dependent Eligibility expires concurrently with that of the Insured student.

U.S. citizens are not eligible for coverage as a student or a Dependent.

### **Effective and Termination Dates**

The Master Policy becomes effective at 12:01 a.m., July 1, 2017. The individual student's coverage becomes effective on the first day of the period for which premium is paid or the date the enrollment form and full premium are received by the Company (or its authorized representative), whichever is later. The Master Policy terminates at 11:59 p.m., September 30, 2018. Coverage terminates on that date or at the end of the period through which premium is paid, whichever is earlier. Twelve (12) months is the maximum time coverage can be effective under any policy year for any Insured person. Dependent coverage will not be effective prior to that of the Insured student or extend beyond that of the Insured student.

Refunds of premiums are allowed only upon entry into the armed forces.

The Policy is a Non-Renewable One Year Term Policy.

### **Extension of Benefits after Termination**

The coverage provided under the Policy ceases on the Termination Date. However, if an Insured is Hospital Confined on the Termination Date from a covered Injury or Sickness for which benefits were paid before the Termination Date, Covered Medical Expenses for such Injury or Sickness will continue to be paid as long as the condition continues but not to exceed 90 days after the Termination Date.

The total payments made in respect of the Insured for such condition both before and after the Termination Date will never exceed the Maximum Benefit.

After this "Extension of Benefits" provision has been exhausted, all benefits cease to exist, and under no circumstances will further payments be made.

### **Pre-Admission Notification**

UnitedHealthcare should be notified of all Hospital Confinements prior to admission.

- 1. **PRE-NOTIFICATION OF MEDICAL NON-EMERGENCY HOSPITALIZATIONS**: The patient, Physician or Hospital should telephone 1-877-295-0720 at least five working days prior to the planned admission.
- 2. **NOTIFICATION OF MEDICAL EMERGENCY ADMISSIONS**: The patient, patient's representative, Physician or Hospital should telephone 1-877-295-0720 within two working days of the admission to provide notification of any admission due to Medical Emergency.

UnitedHealthcare is open for Pre-Admission Notification calls from 8:00 a.m. to 6:00 p.m. C.S.T., Monday through Friday. Calls may be left on the Customer Service Department's voice mail after hours by calling 1-877-295-0720.

**IMPORTANT:** Failure to follow the notification procedures will not affect benefits otherwise payable under the policy; however, pre-notification is not a guarantee that benefits will be paid.

### **Preferred Provider Information**

"Preferred Providers" are the Physicians, Hospitals and other health care providers who have contracted to provide specific medical care at negotiated prices. Preferred Providers in the local school area are:

UnitedHealthcare Options PPO.

The availability of specific providers is subject to change without notice. Insureds should always confirm that a Preferred Provider is participating at the time services are required by calling the Company at 1-888-251-6253 and/or by asking the provider when making an appointment for services.

"Preferred Allowance" means the amount a Preferred Provider will accept as payment in full for Covered Medical Expenses.

"Out-of-Network" providers have not agreed to any prearranged fee schedules. Insured's may incur significant out-of-pocket expenses with these providers. Charges in excess of the insurance payment are the Insured's responsibility.

"Network Area" means the 50 mile radius around the local school campus the Named Insured is attending.

Regardless of the provider, each Insured is responsible for the payment of their Deductible. The Deductible must be satisfied before benefits are paid. The Company will pay according to the benefit limits in the Schedule of Benefits.

### Inpatient Expenses

**PREFERRED PROVIDERS** - Eligible Inpatient expenses at a Preferred Provider will be paid at the Coinsurance percentages specified in the Schedule of Benefits, up to any limits specified in the Schedule of Benefits. Preferred Hospitals include UnitedHealthcare Options PPO United Behavioral Health (UBH) facilities. Call 1-888-251-6253 for information about Preferred Hospitals.

**OUT-OF-NETWORK PROVIDERS** - If Inpatient care is not provided at a Preferred Provider, eligible Inpatient expenses will be paid according to the benefit limits in the Schedule of Benefits.

### **Outpatient Hospital Expenses**

Preferred Providers may discount bills for outpatient Hospital expenses. Benefits are paid according to the Schedule of Benefits. Insureds are responsible for any amounts that exceed the benefits shown in the Schedule, up to the Preferred Allowance.

### **Professional & Other Expenses**

Benefits for Covered Medical Expenses provided by UnitedHealthcare Options PPO will be paid at the Coinsurance percentages specified in the Schedule of Benefits or up to any limits specified in the Schedule of Benefits. All other providers will be paid according to the benefit limits in the Schedule of Benefits.

### **Schedule of Medical Expense Benefits**

### Injury and Sickness Benefits

### No Overall Maximum Dollar Limit (Per Insured Person, Per Policy Year)

Deductible Preferred Provider \$100 (Per Insured Person, Per Policy Year)
Deductible Out-of-Network \$500 (Per Insured Person, Per Policy Year)

Coinsurance Preferred Provider 80% except as noted below Coinsurance Out-of-Network 60% except as noted below

Out-of-Pocket Maximum Preferred Provider \$6,350 (Per Insured Person, Per Policy Year)

Out-of-Pocket Maximum Preferred Provider \$12,700 (For all Insureds in a Family, Per Policy Year)

Out-of-Pocket Maximum Out-of-Network \$8,000 (Per Insured Person, Per Policy Year)

Out-of-Pocket Maximum Out-of-Network \$16,000 (For all Insureds in a Family, Per Policy Year)

The Preferred Provider for this plan is UnitedHealthcare Options PPO.

If care is received from a Preferred Provider any Covered Medical Expenses will be paid at the Preferred Provider level of benefits. If a Preferred Provider is not available in the Network Area, benefits will be paid at the level of benefits shown as Preferred Provider benefits. If the Covered Medical Expense is incurred due to a Medical Emergency, benefits will be paid at the Preferred Provider level of benefits. In all other situations, reduced or lower benefits will be provided when an Out-of-Network provider is used.

The Policy provides benefits for the Covered Medical Expenses incurred by an Insured Person for loss due to a covered Injury or Sickness.

**Out-of-Pocket Maximum:** After the Out-of-Pocket Maximum has been satisfied, Covered Medical Expenses will be paid at 100% for the remainder of the Policy Year subject to any benefit maximums or limits that may apply. Separate Out-of-Pocket Maximums apply to Preferred Provider and Out-of-Network benefits. The policy Deductible, Copays and per service Deductibles will be applied to the Out-of-Pocket Maximum. Services that are not Covered Medical Expenses and the amount benefits are reduced for failing to comply with policy provisions or requirements do not count toward meeting the Out-of-Pocket Maximum. Even when the Out-of-Pocket Maximum has been satisfied, the Insured Person will still be responsible for Out-of-Network per service Deductibles.

Student Health Center Benefits: The Deductible and Copays will be waived and benefits will be paid at the Preferred Provider level of benefits when treatment is rendered at the Student Health Center.

Benefits are subject to the policy Maximum Benefit unless otherwise specifically stated. Benefits will be paid up to the maximum benefit for each service as scheduled below. All benefit maximums are combined Preferred Provider and Out-of-Network unless otherwise specifically stated. Covered Medical Expenses include:

Inpatient	Preferred Provider	Out-of-Network
Room and Board Expense, daily semi- private room rate when confined as an Inpatient; and general nursing care provided by the Hospital.	Preferred Allowance	Usual and Customary Charges
Intensive Care	Preferred Allowance	Usual and Customary Charges

Inpatient	Preferred Provider	Out-of-Network
Hospital Miscellaneous Expenses, such as the cost of the operating room, laboratory tests, x-ray examinations, anesthesia, drugs (excluding take home drugs) or medicines, therapeutic services, and supplies. In computing the number of days payable under this benefit, the date of admission will be counted, but not the date of discharge.	Preferred Allowance	Usual and Customary Charges
Routine Newborn Care, while Hospital Confined; and routine nursery care provided immediately after birth for an Inpatient stay of at least 48 hours following a vaginal delivery or 96 hours following a cesarean delivery. If the mother agrees, the attending Physician may discharge the newborn earlier.	Paid as any other Sickness	Paid as any other Sickness
Physiotherapy	Preferred Allowance	Usual and Customary Charges
Surgery, if two or more procedures are performed through the same incision or in immediate succession at the same operative session, the maximum amount paid will not exceed 50% of the second procedure and 50% of all subsequent procedures.	Preferred Allowance	Usual and Customary Charges
Assistant Surgeon	Preferred Allowance	Usual and Customary Charges
Anesthetist, professional services administered in connection with inpatient surgery.	Preferred Allowance	Usual and Customary Charges
Registered Nurse's Services, private duty nursing care.	Preferred Allowance	Usual and Customary Charges
Physician's Visits, non-surgical services when confined as an Inpatient. Benefits do not apply when related to surgery.	Preferred Allowance	Usual and Customary Charges
Pre-admission Testing	Preferred Allowance	Usual and Customary Charges

Outpatient	Preferred Provider	Out-of-Network
Surgery, if two or more procedures are performed through the same incision or in immediate succession at the same operative session, the maximum amount paid will not exceed 50% of the second procedure and 50% of all subsequent procedures.	Preferred Allowance	Usual and Customary Charges
Day Surgery Miscellaneous, related to scheduled surgery performed in a Hospital, including the cost of the operating room; laboratory tests and x-ray examinations, including professional fees; anesthesia; drugs or medicines; and supplies. Usual and Customary Charges for Day Surgery Miscellaneous are based on the Outpatient Surgical Facility Charge Index.	Preferred Allowance	Usual and Customary Charges

Outpatient	Preferred Provider	Out-of-Network
Assistant Surgeon Fees	Preferred Allowance	Usual and Customary Charges
Anesthetist Services, professional services administered in connection with outpatient surgery.	Preferred Allowance	Usual and Customary Charges
Physician's Visits, benefits for Physician's Visits do not apply when related to surgery or Physiotherapy.	Preferred Allowance \$25 Copay per visit	Usual and Customary Charges
Physiotherapy, physiotherapy includes but is not limited to the following: 1) physical therapy; 2) occupational therapy; 3) cardiac rehabilitation therapy; 4) manipulative treatment; and 5) speech therapy. Speech therapy will be paid only for the treatment of speech, language, voice, communication and auditory processing when the disorder results from Injury, trauma, stroke, surgery, cancer or vocal nodules. Review of Medical Necessity will be performed after 12 visits per Injury or Sickness.	Preferred Allowance	Usual and Customary Charges
Medical Emergency Expenses, facility charge for use of the emergency room and supplies. Treatment must be rendered within 72 hours from time of Injury or first onset of Sickness. (The Copay/per visit Deductible will be waived if admitted to the Hospital.)	Preferred Allowance \$200 Copay per visit	Usual and Customary Charges \$200 Deductible per visit
Diagnostic X-ray Services	Preferred Allowance	Usual and Customary Charges
Radiation Therapy	Preferred Allowance	Usual and Customary Charges
Laboratory Procedures	Preferred Allowance	Usual and Customary Charges
Tests & Procedures, diagnostic services and medical procedures performed by a Physician, other than Physician's Visits, Physiotherapy, x-rays and lab procedures. The following therapies will be paid under this benefit: inhalation therapy, infusion therapy, pulmonary therapy and respiratory therapy.	Preferred Allowance	Usual and Customary Charges
Injections	Preferred Allowance	Usual and Customary Charges
Chemotherapy	Preferred Allowance	Usual and Customary Charges
Prescription Drugs	UnitedHealthcare Pharmacy (UHCP) \$15 Copay per prescription for Tier 1 25% Coinsurance per prescription for Tier 2 40% Coinsurance per prescription for Tier 3 up to a 31 day supply per prescription (Mail order Prescription Drugs through UHCP at 2.5 times the retail Copay up to a 90 day supply.)	No Benefits

Other	Preferred Provider	Out-of-Network
Ambulance Services	Preferred Allowance	Usual and Customary Charges
Durable Medical Equipment, a written prescription must accompany the claim when submitted. Benefits are limited to the initial purchase or one replacement purchase per Policy Year. Durable Medical Equipment includes external prosthetic devices that replace a limb or body part but does not include any device that is fully implanted into the body.	Preferred Allowance	Usual and Customary Charges
Consultant Physician Fees	Preferred Allowance \$25 Copay per visit	Usual and Customary Charges
Dental Treatment, made necessary by Injury to Sound, Natural Teeth only. (\$100 maximum per tooth) (\$500 maximum (Per Policy Year)	Preferred Allowance	80% of Usual and Customary Charges
Mental Illness Treatment, services received on an Inpatient and outpatient basis.	Paid as any other Sickness	Paid as any other Sickness
Substance Use Disorder Treatment, services received on an Inpatient and outpatient basis.	Paid as any other Sickness	Paid as any other Sickness
Maternity, benefits will be paid for an Inpatient stay of at least 48 hours following a vaginal delivery or 96 hours following a cesarean delivery. If the mother agrees, the attending Physician may discharge the mother earlier.	Paid as any other Sickness	Paid as any other Sickness
Complications of Pregnancy	Paid as any other Sickness	Paid as any other Sickness
Elective Abortion, (\$1,500 maximum Per Policy Year)	Preferred Allowance	Usual and Customary Charges

Other	Preferred Provider	Out-of-Network
Preventive Care Services, medical	100% of Preferred Allowance	No Benefits
services that have been demonstrated by		
clinical evidence to be safe and effective in		
either the early detection of disease or in		
the prevention of disease, have been		
proven to have a beneficial effect on health		
outcomes and are limited to the following		
as required under applicable law: 1)		
Evidence-based items or services that		
have in effect a rating of "A" or "B" in the		
current recommendations of the United		
States Preventive Services Task Force; 2)		
immunizations that have in effect a		
recommendation from the Advisory		
Committee on Immunization Practices of		
the Centers for Disease Control and		
Prevention; 3) with respect to infants,		
children, and adolescents, evidence-		
informed preventive care and screenings		
provided for in the comprehensive		
guidelines supported by the Health		
Resources and Services Administration;		
and 4) with respect to women, such		
additional preventive care and screenings provided for in comprehensive guidelines		
supported by the Health Resources and		
Services Administration.		
No Deductible, Copays or Coinsurance		
will be applied when the services are		
received from a Preferred Provider.		
CAT Scan/MRI	Preferred Allowance	Usual and Customary Charges
	\$200 Copay per visit	\$200 Deductible per visit
Reconstructive Breast Surgery	Paid as any other Sickness	Paid as any other Sickness
Following Mastectomy, in connection		
with a covered Mastectomy for 1) all		
stages of reconstruction of the breast on		
which the mastectomy has been		
performed; 2) surgery and reconstruction		
of the other breast to produce a		
symmetrical appearance; and 3)		
prostheses and physical complications of		
mastectomy, including lymphedemas.	D:I II O:I	B.:I
Diabetes Services, in connection with	Paid as any other Sickness	Paid as any other Sickness
the treatment of diabetes for Medically		
Necessary: 1) outpatient self- management training, education and		
medical nutrition therapy service when		
ordered by a Physician and provided by		
appropriately licensed or registered		
healthcare professionals; and 2)		
Prescription Drugs, equipment, and		
supplies including insulin pumps and		
supplies, blood glucose monitors, insulin		
syringes with needles, blood glucose and		
urine test strips, ketone test strips and		
tablets and lancets and lancet devices.		

Other	Preferred Provider	Out-of-Network
Urgent Care Center, facility or clinic fee	Preferred Allowance	Usual and Customary Charges
billed by the Urgent Care Center. All	\$50 Copay per visit	\$50 Deductible per visit
other services rendered during the visit		
will be paid as specified in the Schedule		
of Benefits.		
Intercollegiate Sports,	Preferred Allowance	Usual and Customary Charges
(\$10,000 maximum for each Injury)		
Titers, Coverage only includes titers	Preferred Allowance	Usual and Customary Charges
related to immunizations for the following:		
Polio Virus Immune status, Varicella-		
Zoster AB, IgG, Hepatitis B surf AB,		
MMR, Hep B, Hep A, Tdap and Rubella.		
Tuberculosis Screening and Testing,	Preferred Allowance	Usual and Customary Charges
Coverage includes TB Screening and		
testing not covered under the		
Preventative Care Services Benefit.		

### **UnitedHealthcare Pharmacy Benefits**

Benefits are available for outpatient Prescription Drugs on our Prescription Drug List (PDL) when dispensed by a UnitedHealthcare Pharmacy. Benefits are subject to supply limits and Copayments and/or Coinsurance that vary depending on which tier of the PDL the outpatient drug is listed. There are certain Prescription Drugs that require your Physician to notify us to verify their use is covered within your benefit.

You are responsible for paying the applicable Copayments and/or Coinsurance. Your Copayment/Coinsurance is determined by the tier to which the Prescription Drug Product is assigned on the PDL. Tier status may change periodically and without prior notice to you. Please access www.pghintlstudent.com or call 1-855-828-7716 for the most up-to-date tier status.

\$15 Copay per prescription order or refill for a Tier 1 Prescription Drug up to a 31 day supply.

25% Coinsurance per prescription order or refill for a Tier 2 Prescription Drug up to a 31 day supply.

40% Coinsurance per prescription order or refill for a Tier 3 Prescription Drug up to a 31 day supply.

Mail order Prescription Drugs are available at 2.5 times the retail Copay up to a 90 day supply.

**Specialty Prescription Drugs** – if you require Specialty Prescription Drugs, we may direct you to a Designated Pharmacy with whom we have an arrangement to provide those Specialty Prescription Drugs. If you choose not to obtain your Specialty Prescription Drug from a Designated Pharmacy, you will be responsible for the entire cost of the Prescription Drug.

**Designated Pharmacies** – if you require certain Prescription Drugs including, but not limited to, Specialty Prescription Drugs, we may direct you to a Designated Pharmacy with whom we have an arrangement to provide those Prescription Drugs. If you choose not to obtain these Prescription Drugs from a Designated Pharmacy, you will be responsible for the entire cost of the Prescription Drug.

Please present your ID card to the network pharmacy when the prescription is filled. If you do not use a network pharmacy, you will be responsible for paying the full cost for the prescription.

If you do not present the card, you will need to pay for the prescription and then submit a reimbursement form for prescriptions filled at a network pharmacy along with the paid receipt in order to be reimbursed. To obtain reimbursement forms, or for information about mail-order prescriptions or network pharmacies, please visit www.pghintlstudent.com and log in to your online account or call 1-855-828-7716.

### **Additional Exclusions:**

In addition to the policy Exclusions and Limitations, the following Exclusions apply to Network Pharmacy Benefits:

- Coverage for Prescription Drug Products for the amount dispensed (days' supply or quantity limit) which exceeds the supply limit.
- 2. Experimental or Investigational Services or Unproven Services and medications; medications used for experimental indications and/or dosage regimens determined by the Company to be experimental, investigational or unproven.
- 3. Compounded drugs that do not contain at least one ingredient that has been approved by the U.S. Food and Drug Administration and requires a Prescription Order or Refill. Compounded drugs that are available as a similar commercially available Prescription Drug Product. Compounded drugs that contain at least one ingredient that requires a Prescription Order or Refill are assigned to Tier-3.
- 4. Drugs available over-the-counter that do not require a Prescription Order or Refill by federal or state law before being dispensed, unless the Company has designated the over-the-counter medication as eligible for coverage as if it were a Prescription Drug Product and it is obtained with a Prescription Order or Refill from a Physician. Prescription Drug Products that are available in over-the-counter form or comprised of components that are available in over-the-counter form or equivalent. Certain Prescription Drug Products that the Company has determined are Therapeutically Equivalent to an over-the-counter drug. Such determinations may be made up to six times during a calendar year, and the Company may decide at any time to reinstate Benefits for a Prescription Drug Product that was previously excluded under this provision.
- 5. Any product for which the primary use is a source of nutrition, nutritional supplements, or dietary management of disease, even when used for the treatment of Sickness or Injury.

### **Definitions:**

**New Prescription Drug Product** means a Prescription Drug Product or new dosage form of a previously approved Prescription Drug Product, for the period of time starting on the date the Prescription Drug Product or new dosage form is approved by the U.S. Food and Drug Administration (FDA) and ending on the earlier of the following dates:

- The date it is assigned to a tier by our PDL Management Committee.
- December 31st of the following calendar year.

**Prescription Drug or Prescription Drug Product** means a medication, product or device that has been approved by the U.S. Food and Drug Administration and that can, under federal or state law, be dispensed only pursuant to a Prescription Order or Refill. A Prescription Drug Product includes a medication that, due to its characteristics, is appropriate for self-administration or administration by a non-skilled caregiver. For the purpose of the benefits under the policy, this definition includes insulin.

**Prescription Drug List** means a list that categorizes into tiers medications, products or devices that have been approved by the U.S. Food and Drug Administration. This list is subject to the Company's periodic review and modification (generally quarterly, but no more than six times per calendar year). The Insured may determine to which tier a particular Prescription Drug Product has been assigned through the Internet at www.pghintlstudent.com or call Customer Service at 1-855-828-7716.

**Specialty Prescription Drug Product** means Prescription Drug Products that are generally high cost, self-injectable biotechnology drugs used to treat patients with certain illnesses. Insured Persons may access a complete list of Specialty Prescription Drug Products through the Internet at www.pghintlstudent.com or call Customer Service at 1-855-828-7716.

### **Additional Benefits**

### Benefits for Drug Treatment of Cancer or Life Threatening Conditions

When Prescription Drug benefits are payable under the policy, benefits will be provided for drugs for treatment of cancer or life threatening conditions although the drug has not been approved by the Food and Drug Administration for that indication if that drug is recognized for treatment of such indication in one of the standard reference compendia or in the appropriate medical literature. The prescribing Physician must submit documentation supporting the proposed off-label use or uses to the Company if requested. Coverage shall include Medically Necessary services associated with the administration of such drugs.

Benefits shall be subject to all Deductible, Copayment, Coinsurance, limitations, or any other provisions of the policy.

### **Benefits for Dental Anesthesia**

Benefits shall be provided for dental anesthesia and related Hospital Covered Medical Expenses for services and supplies provided to a covered Insured Person who:

- (1) Is a child under age five; or
- (2) Is severely disabled or otherwise suffers from a developmental disability as determined by a Physician which places such child at serious risk.

Benefits shall be subject to all Deductible, Copayment, Coinsurance, limitations, or any other provisions of the policy.

### **Excess Provision**

Even if you have other insurance, the Plan may cover unpaid balances, Deductibles and pay those eligible medical expenses not covered by other insurance. Benefits will be paid on the unpaid balances after your other insurance has paid.

No benefits are payable for any expense incurred for Injury or Sickness which has been paid or is payable by other valid and collectible insurance or under an automobile insurance policy.

However, this Excess Provision will not be applied to the first \$100 of medical expenses incurred.

Covered Medical Expenses excludes amounts not covered by the primary carrier due to penalties imposed as a result of the Insured's failure to comply with policy provisions or requirements.

**Important:** The Excess Provision has no practical application if you do not have other medical insurance or if your other insurance does not cover the loss.

### **Accidental Death and Dismemberment Benefits**

### Loss of Life, Limb or Sight

If such Injury shall independently of all other causes and within 180 days from the date of Injury solely result in any one of the following specific losses, the Insured Person or beneficiary may request the Company to pay the applicable amount below in addition to payment under the Medical Expense Benefits.

### For Loss of:

\$5,000
\$5,000
\$2,500
\$1,250

Member means hand, arm, foot, leg, or eye. Loss shall mean with regard to hands or arms and feet or legs, dismemberment by severance at or above the wrist or ankle joint; with regard to eyes, entire and irrecoverable loss of sight. Only one specific loss (the greater) resulting from any one Injury will be paid.

### Intercollegiate Sports

Insured student athletes who are members of and are participating in intercollegiate football, baseball, softball, basketball, volleyball, soccer, cheerleading. rugby, golf, tennis, rifle, hockey, swimming, track and field, equestrian, wrestling, boxing, lacrosse, gymnastics, skating, cross country, rowing, fencing, squash, skiing, crew, rodeo, and bowling sponsored by the Policyholder are covered for sports Injury as for any other Injury as follows. Student athletes of the following teams are covered for no additional premium: any sport listed above.

Subject to a Deductible of \$100 for Preferred Providers and \$500 for Out-of-Network Providers, benefits will be paid under the Schedule of Benefits for intercollegiate sports Injury up to \$10,000 for each Injury.

The "Excess Provision" does not apply to the coverage provided under this benefit. Benefits for intercollegiate sports Injury will be paid in addition to other insurance.

### **Definitions**

COINSURANCE means the percentage of Covered Medical Expenses that the Company pays.

**COPAY/COPAYMENT** means a specified dollar amount that the Insured is required to pay for certain Covered Medical Expenses.

COVERED MEDICAL EXPENSES means reasonable charges which are: 1) not in excess of Usual and Customary Charges; 2) not in excess of the Preferred Allowance when the policy includes Preferred Provider benefits and the charges are received from a Preferred Provider; 3) not in excess of the maximum benefit amount payable per service as specified in the Schedule of Benefits; 4) made for services and supplies not excluded under the policy; 5) made for services and supplies which are a Medical Necessity; 6) made for services included in the Schedule of Benefits; and 7) in excess of the amount stated as a Deductible, if any.

Covered Medical Expenses will be deemed "incurred" only: 1) when the covered services are provided; and 2) when a charge is made to the Insured Person for such services.

**DEDUCTIBLE** means if an amount is stated in the Schedule of Benefits or any endorsement to this policy as a deductible, it shall mean an amount to be subtracted from the amount or amounts otherwise payable as Covered Medical Expenses before payment of any benefit is made. The deductible will apply as specified in the Schedule of Benefits.

**DEPENDENT** means the spouse (husband or wife) of the Named Insured and their dependent children. Children shall cease to be dependent at the end of the month in which they attain the age of 26 years.

The attainment of the limiting age will not operate to terminate the coverage of such child while the child is and continues to be both:

- 1. Incapable of self-sustaining employment by reason of mental retardation or physical handicap.
- 2. Chiefly dependent upon the Insured Person for support and maintenance.

Proof of such incapacity and dependency shall be furnished to the Company: 1) by the Named Insured; and, 2) within 31 days of the child's attainment of the limiting age. Subsequently, such proof must be given to the Company annually following the child's attainment of the limiting age.

If a claim is denied under the policy because the child has attained the limiting age for dependent children, the burden is on the Insured Person to establish that the child is and continues to be handicapped as defined by subsections (1) and (2).

**INJURY** means bodily injury which is all of the following:

- 1. directly and independently caused by specific accidental contact with another body or object.
- 2. unrelated to any pathological, functional, or structural disorder.
- 3. a source of loss.
- 4. treated by a Physician within 30 days after the date of accident.

5. sustained while the Insured Person is covered under this policy.

All injuries sustained in one accident, including all related conditions and recurrent symptoms of these injuries will be considered one injury. Injury does not include loss which results wholly or in part, directly or indirectly, from disease or other bodily infirmity. Covered Medical Expenses incurred as a result of an injury that occurred prior to this policy's Effective Date will be considered a Sickness under this policy.

**INPATIENT** means an uninterrupted confinement that follows formal admission to a Hospital by reason of an Injury or Sickness for which benefits are payable under this policy.

**MEDICAL EMERGENCY** means the occurrence of a sudden, serious and unexpected Sickness or Injury. In the absence of immediate medical attention, a reasonable person could believe this condition would result in any of the following:

- 1. Death.
- 2. Placement of the Insured's health in jeopardy.
- 3. Serious impairment of bodily functions.
- 4. Serious dysfunction of any body organ or part.
- 5. In the case of a pregnant woman, serious jeopardy to the health of the fetus.

Expenses incurred for "Medical Emergency" will be paid only for Sickness or Injury which fulfills the above conditions. These expenses will not be paid for minor Injuries or minor Sicknesses.

**MEDICAL NECESSITY** means those services or supplies provided or prescribed by a Hospital or Physician which are all of the following:

- 1. Essential for the symptoms and diagnosis or treatment of the Sickness or Injury.
- 2. Provided for the diagnosis, or the direct care and treatment of the Sickness or Injury.
- 3. In accordance with the standards of good medical practice.
- 4. Not primarily for the convenience of the Insured, or the Insured's Physician.
- 5. The most appropriate supply or level of service which can safely be provided to the Insured.

The Medical Necessity of being confined as an Inpatient means that both:

- 1. The Insured requires acute care as a bed patient.
- 2. The Insured cannot receive safe and adequate care as an outpatient.

This policy only provides payment for services, procedures and supplies which are a Medical Necessity. No benefits will be paid for expenses which are determined not to be a Medical Necessity, including any or all days of Inpatient confinement.

**NEWBORN INFANT** means any child born of an Insured while that person is insured under this policy. Newborn Infants will be covered under the policy for the first 31 days after birth. Coverage for such a child will be for Injury or Sickness, including medically diagnosed congenital defects, birth abnormalities, prematurity and nursery care; benefits will be the same as for the Insured Person who is the child's parent.

The Insured will have the right to continue such coverage for the child beyond the first 31 days. To continue the coverage the Insured must, within the 31 days after the child's birth: 1) apply to us; and 2) pay the required additional premium, if any, for the continued coverage. If the Insured does not use this right as stated here, all coverage as to that child will terminate at the end of the first 31 days after the child's birth.

**OUT-OF-POCKET MAXIMUM** means the amount of Covered Medical Expenses that must be paid by the Insured Person before Covered Medial Expenses will be paid at 100% for the remainder of the Policy Year according to the policy Schedule of Benefits. The following expenses do not apply toward meeting the Out-of-Pocket Maximum, unless otherwise specified in the policy Schedule of Benefits:

Deductibles.

- 2) Copays.
- 3) Expenses that are not Covered Medical Expenses.

**SICKNESS** means sickness or disease of the Insured Person which causes loss while the Insured Person is covered under this policy. All related conditions and recurrent symptoms of the same or a similar condition will be considered one sickness. Covered Medical Expenses incurred as a result of an Injury that occurred prior to this policy's Effective Date will be considered a sickness under this policy.

**USUAL AND CUSTOMARY CHARGES** means the maximum amount the Policy is obligated to pay for services. Except as otherwise required under state or federal regulations, usual and customary charges will be the lowest of:

- The billed charge for the services.
- 2. An amount determined using current publicly-available data which is usual and customary when compared with the charges made for a) similar services and supplies and b) to persons having similar medical conditions in the geographic area where service is rendered.
- 3. An amount determined using current publicly-available data reflecting the costs for facilities providing the same or similar services, adjusted for geographical difference where applicable, plus a margin factor.

The Company uses data from FAIR Health, Inc. and/or Data iSight to determine Usual and Customary Charges. No payment will be made under the Policy for any expenses incurred which in the judgment of the Company are in excess of Usual and Customary Charges.

### **Exclusions and Limitations**

No benefits will be paid for: a) loss or expense caused by, contributed to, or resulting from; or b) treatment, services or supplies for, at, or related to any of the following:

- 1. Acne;
- 2. Acupuncture;
- 3. Addiction, such as: nicotine addiction, except as specifically provided in the policy; and caffeine addiction; non-chemical addiction, such as: gambling, sexual, spending, shopping, working and religious; codependency;
- 4. Biofeedback;
- 5. Cosmetic procedures, except cosmetic surgery required to correct an Injury for which benefits are otherwise payable under this policy or for newborn or adopted children;
- 6. Custodial Care; care provided in: rest homes, health resorts, homes for the aged, halfway houses, college infirmaries or places mainly for domiciliary or Custodial Care; extended care in treatment or substance abuse facilities for domiciliary or Custodial Care;
- 7. Dental treatment, except for accidental Injury to Sound, Natural Teeth;
- 8. Elective Surgery or Elective Treatment;
- Eye examinations, eye refractions, eyeglasses, contact lenses, prescriptions or fitting of eyeglasses or contact lenses, vision correction surgery, or other treatment for visual defects and problems; except when due to a covered Injury or disease process;
- 10. Routine foot care including the care, cutting and removal of corns, calluses, and bunions (except capsular or bone surgery);
- 11. Health spa or similar facilities; strengthening programs;
- 12. Immunizations, except as specifically provided in the policy; preventive medicines or vaccines, except where required for treatment of a covered Injury or as specifically provided in the policy;
- 13. Injury or Sickness for which benefits are paid or payable under any Workers' Compensation or Occupational Disease Law or Act, or similar legislation;
- 14. Injury or Sickness inside the Insured's home country;
- 15. Injury or Sickness outside the United States and its possessions, except when traveling for academic study abroad programs, business or pleasure, or to or from the Insured's home country;
- 16. Injury or Sickness when claims payment and/or coverage is prohibited by applicable law;
- 17. Injury sustained while (a) participating in any interscholastic or professional sport, contest or competition; (b) traveling to or from such sport, contest or competition as a participant; or (c) while participating in any practice or conditioning program for such sport, contest or competition;
- 18. Investigational services;
- 19. Participation in a riot or civil disorder; commission of or attempt to commit a felony;
- 20. Prescription Drugs, services or supplies as follows:

- a) Therapeutic devices or appliances, including: hypodermic needles, syringes, support garments and other non-medical substances, regardless of intended use, except as specifically provided in the policy;
- b) Immunization agents, except as specifically provided in the policy, biological sera, blood or blood products administered on an outpatient basis;
- c) Drugs labeled, "Caution limited by federal law to investigational use" or experimental drugs;
- d) Products used for cosmetic purposes;
- e) Drugs used to treat or cure baldness; anabolic steroids used for body building;
- f) Anorectics drugs used for the purpose of weight control;
- g) Fertility agents or sexual enhancement drugs, such as Parlodel, Pergonal, Clomid, Profasi, Metrodin, Serophene, or Viagra;
- h) Growth hormones; or
- i) Refills in excess of the number specified or dispensed after one (1) year of date of the prescription.
- 21. Reproductive/Infertility services including but not limited to: family planning; fertility tests; infertility (male or female), including any services or supplies rendered for the purpose or with the intent of inducing conception; premarital examinations; impotence, organic or otherwise; female sterilization procedures, except as specifically provided in the policy; vasectomy; sexual reassignment surgery; reversal of sterilization procedures;
- 22. Research or examinations relating to research studies, or any treatment for which the patient or the patient's representative must sign an informed consent document identifying the treatment in which the patient is to participate as a research study or clinical research study;
- 23. Routine Newborn Infant Care, well-baby nursery and related Physician charges; in excess of 48 hours for vaginal delivery or 96 hours for cesarean delivery;
- 24. Preventive care services; routine physical examinations and routine testing; preventive testing or treatment; screening exams or testing in the absence of Injury or Sickness; except as specifically provided in the policy;
- 25. Services provided normally without charge by the Health Service of the institution attended by the Insured; or services covered or provided by a student health fee;
- 26. Deviated nasal septum, including submucous resection and/or other surgical correction thereof; nasal and sinus surgery, except for treatment of a covered Injury or treatment of chronic purulent sinusitis;
- 27. Supplies, except as specifically provided in the policy;
- 28. Surgical breast reduction, breast augmentation, breast implants or breast prosthetic devices, or gynecomastia; except as specifically provided in the policy;
- 29. Treatment in a Government hospital, unless there is a legal obligation for the Insured Person to pay for such treatment;
- 30. War or any act of war, declared or undeclared; or while in the armed forces of any country (a pro-rata premium will be refunded upon request for such period not covered); and
- 31. Weight management, weight reduction, nutrition programs, treatment for obesity, surgery for removal of excess skin or fat, except as specifically provided in the policy.

### UnitedHealthcare Global: Global Emergency Services

If you are a student insured with this insurance plan, you and your insured spouse and minor child(ren) are eligible for UnitedHealthcare Global Emergency Services. The requirements to receive these services are as follows:

International Students, insured spouse and insured minor child(ren): You are eligible to receive UnitedHealthcare Global services worldwide, except in your home country.

The Emergency Medical Evacuation services are not meant to be used in lieu of or replace local emergency services such as an ambulance requested through emergency 911 telephone assistance. All services must be arranged and provided by UnitedHealthcare Global; any services not arranged by UnitedHealthcare Global will not be considered for payment. If the condition is an emergency, you should go immediately to the nearest physician or hospital without delay and then contact the 24-hour Emergency Response Center. UnitedHealthcare Global will then take the appropriate action to assist you and monitor your care until the situation is resolved.

### Key Services include:

- Transfer of Insurance Information to Medical Providers
- Monitoring of Treatment
- Transfer of Medical Records
- Medication, Vaccine
- Worldwide Medical and Dental Referrals
- Dispatch of Doctors/Specialists

- Emergency Medical Evacuation
- Facilitation of Hospital Admittance up to \$5,000.00 payment (when included with Your enrollment in a **Student**Resources (SPC) Ltd., A UnitedHealth Group Company health insurance policy)
- Transportation to Join a Hospitalized Participant
- Transportation After Stabilization
- Coordinate the replacement of Corrective Lenses and Medical Devices
- Emergency Travel Arrangements
- Hotel Arrangements for Convalescence
- Continuous Updates to Family and Home Physician
- Return of Dependent Children
- Replacement of Lost or Stolen Travel Documents
- Repatriation of Mortal Remains
- Worldwide Destination Intelligence Destination Profiles
- Legal Referral
- Transfer of Funds
- Message Transmittals
- Translation Services
- Security and Political Evacuation Services
- Natural Disaster Evacuation Services

Please visit www.pghintlstudent.com for the UnitedHealthcare Global brochure which includes service descriptions and program exclusions and limitations.

To access services please refer to the phone number on the back of your ID Card or access My Account and select the link for Value Added Benefits.

Services are also accessible via e-mail at assistance@UHCGlobal.com.

When calling the UnitedHealthcare Global Operations Center, please be prepared to provide:

- Caller's name, telephone and (if possible) fax number, and relationship to the patient;
- Patient's name, age, sex, and UnitedHealthcare Global ID Number as listed on your Medical ID Card;
- Description of the patient's condition;
- Name, location, and telephone number of hospital, if applicable;
- Name and telephone number of the attending physician; and
- Information of where the physician can be immediately reached.

UnitedHealthcare Global is not travel or medical insurance but a service provider for emergency medical assistance services. All medical costs incurred should be submitted to your health plan and are subject to the policy limits of your health coverage. All assistance services must be arranged and provided by UnitedHealthcare Global. Claims for reimbursement of services not provided by UnitedHealthcare Global will not be accepted. Please refer to the UnitedHealthcare Global information in *My Account* at www.pghintlstudent.com for additional information, including limitations and exclusions.

### Online Access to Account Information

**Student**Resources (SPC) Ltd., A UnitedHealth Group Company Insureds have online access to claims status, EOBs, ID Cards, network providers, correspondence and coverage information by logging in to *My Account* at www.pghintlstudent.com. Insured students who don't already have an online account may simply select the *"My Account"* link. Follow the simple, onscreen directions to establish an online account in minutes using your 7-digit Insurance ID number or the email address on file.

As part of **Student**Resources (SPC) Ltd., A UnitedHealth Group Company's environmental commitment to reducing waste, we've adopted a number of initiatives designed to preserve our precious resources while also protecting the security of a student's personal health information.

My Account now includes Message Center - a self-service tool that provides a quick and easy way to view any email notifications we may have sent. In Message Center, notifications are securely sent directly to the Insured student's email address. If the Insured student prefers to receive paper copies, he or she may opt-out of electronic delivery by going into My Email Preferences and making the change there.

### **ID Cards**

One way we are becoming greener is to no longer automatically mail out *ID Cards*. Instead, we will send an email notification when the digital ID card is available to be downloaded from *My Account*. An Insured student may also use *My Account* to request delivery of a permanent ID card through the mail.

### **UHCSR Mobile App**

The UHCSR Mobile App is available for download from Google Play or Apple's App Store. Features of the Mobile App include easy access to:

- ID Cards view, save to your device, fax or email directly to your provider. Covered Dependents are also included.
- Provider Search search for In-Network participating Healthcare or Mental Health providers, call the
  office or facility; view a map.
- Find My Claims view claims received within the past 60 days for both the primary insured and covered dependents; includes Provider, date of service, status, claim amount and amount paid.

### Claim Procedures for Injury and Sickness Benefits

In the event of Injury or Sickness, students should:

- 1. Report to the Student Health Service or Infirmary for treatment, or when not in school, to their Physician or Hospital.
- 2. Mail to the address below all medical and hospital bills along with the patient's name and insured student's name, address, SR ID number (insured's insurance company ID number) and name of the university under which the student is insured. A Company claim form is not required for filing a claim.
- 3. Submit claims for payment within 90 days after the date of service. If the Insured doesn't provide this information within one year of the date of service, benefits for that service may be denied at our discretion. This time limit does not apply if the Insured is legally incapacitated.

### Submit all Claims or Inquiries to:

StudentResources (SPC) Ltd., A UnitedHealth Group Company P.O. Box 809025
Dallas, Texas 75380-9025
1-888-251-6253
or visit our website at www.pghintlstudent.com.

### **Pediatric Dental Services Benefits**

Benefits are provided under this endorsement for Covered Dental Services, as described below, for Insured Persons under the age of 19. Benefits under this endorsement terminate on the earlier of: 1) last day of the month the Insured Person reaches the age of 19; or 2) the date the Insured Person's coverage under the Policy terminates.

### **Section 1: Accessing Pediatric Dental Services**

### **Network and Non-Network Benefits**

**Network Benefits** - these benefits apply when the Insured Person chooses to obtain Covered Dental Services from a Network Dental Provider. Insured Persons generally are required to pay less to the Network Dental Provider than they would pay for services from a non-Network provider. Network Benefits are determined based on the contracted fee for each Covered Dental Service. In no event, will the Insured Person be required to pay a Network Dental Provider an amount for a Covered Dental Service in excess of the contracted fee.

In order for Covered Dental Services to be paid as Network Benefits, the Insured Person must obtain all Covered Dental Services directly from or through a Network Dental Provider.

Insured Persons must always verify the participation status of a provider prior to seeking services. From time to time, the participation status of a provider may change. The Insured Person can verify the participation status by calling the Company and/or the provider. If necessary, the Company can provide assistance in referring the Insured Person to Network Dental Provider.

The Company will make a *Directory of Network Dental Providers* available to the Insured Person. The Insured Person can also call *Customer Service* at 1-877-816-3596 to determine which providers participate in the Network. The telephone number for *Customer Service* is also on the Insured's ID card.

Non-Network Benefits - these benefits apply when Covered Dental Services are obtained from non-Network Dental Providers. Insured Persons generally are required to pay more to the provider than for Network Benefits. Non-Network Benefits are determined based on the Usual and Customary Fee for similarly situated Network Dental Providers for each Covered Dental Service. The actual charge made by a non-Network Dental Provider for a Covered Dental Service may exceed the Usual and Customary Fee. As a result, Insured Persons may be required to pay a non-Network Dental Provider an amount for a Covered Dental Service in excess of the Usual and Customary Fee. In addition, when Covered Dental Services are obtained from non-Network Dental Providers, the Insured Person must file a claim with the Company to be reimbursed for Eligible Dental Expenses.

### **Covered Dental Services**

The Insured Person is eligible for benefits for Covered Dental Services listed in this endorsement if such Dental Services are Necessary and are provided by or under the direction of a Network Dental Provider.

Benefits are available only for Necessary Dental Services. The fact that a Dental Provider has performed or prescribed a procedure or treatment, or the fact that it may be the only available treatment, for a dental disease does not mean that the procedure or treatment is a Covered Dental Service under this endorsement.

### **Pre-Treatment Estimate**

If the charge for a Dental Service is expected to exceed \$500 or if a dental exam reveals the need for fixed bridgework, the Insured Person may notify the Company of such treatment before treatment begins and receive a pre-treatment estimate. To receive a pre-treatment estimate, the Insured Person or Dental Provider should send a notice to the Company, via claim form, within 20 calendar days of the exam. If requested, the Dental Provider must provide the Company with dental x-rays, study models or other information necessary to evaluate the treatment plan for purposes of benefit determination.

The Company will determine if the proposed treatment is a Covered Dental Service and will estimate the amount of payment. The estimate of benefits payable will be sent to the Dental Provider and will be subject to all terms, conditions and provisions of the Policy. Clinical situations that can be effectively treated by a less costly, clinically acceptable alternative procedure will be assigned a benefit based on the less costly procedure.

A pre-treatment estimate of benefits is not an agreement to pay for expenses. This procedure lets the Insured Person know in advance approximately what portion of the expenses will be considered for payment.

### **Pre-Authorization**

Pre-authorization is required for all orthodontic services. The Insured Person should speak to the Dental Provider about obtaining a pre-authorization before Dental Services are rendered. If the Insured Person does not obtain a pre-authorization, the Company has a right to deny the claim for failure to comply with this requirement.

### Section 2: Benefits for Pediatric Dental Services

Benefits are provided for the Dental Services stated in this Section when such services are:

- A. Necessary.
- B. Provided by or under the direction of a Dental Provider.
- C. Clinical situations that can be effectively treated by a less costly, dental appropriate alternative procedure will be assigned a benefit based on the least costly procedure.
- D. Not excluded as described in Section 3: Pediatric Dental Exclusions of this endorsement.

Benefits for Covered Dental Services are subject to satisfaction of the Dental Services Deductible.

### **Network Benefits:**

Benefits for Eligible Dental Expenses are determined as a percentage of the negotiated contract fee between the Company and the provider rather than a percentage of the provider's billed charge. The Company's negotiated rate with the provider is ordinarily lower than the provider's billed charge.

A Network provider cannot charge the Insured Person or the Company for any service or supply that is not Necessary as determined by the Company. If the Insured Person agrees to receive a service or supply that is not Necessary the Network provider may charge the Insured Person. However, these charges will not be considered Covered Dental Services and benefits will not be payable.

### Non-Network Benefits:

Benefits for Eligible Dental Expenses from non-Network providers are determined as a percentage of the Usual and Customary Fees. The Insured Person must pay the amount by which the non-Network provider's billed charge exceeds the Eligible Dental Expense.

### **Dental Services Deductible**

Benefits for pediatric Dental Services provided under this endorsement are not subject to the Policy Deductible stated in the Policy Schedule of Benefits. Instead, benefits for pediatric Dental Services are subject to a separate Dental Services Deductible.

For any combination of Network and Non-Network Benefits, the Dental Services Deductible per Policy Year is \$500 per Insured Person.

**Out-of-Pocket Maximum** - any amount the Insured Person pays in Coinsurance for pediatric Dental Services under this endorsement applies to the Out-of-Pocket Maximum stated in the Policy *Schedule of Benefits*.

### **Benefits**

Dental Services Deductibles are calculated on a Policy Year basis.

When benefit limits apply, the limit stated refers to any combination of Network Benefits and Non-Network Benefits unless otherwise specifically stated.

Benefit limits are calculated on a Policy Year basis unless otherwise specifically stated.

**Benefit Description** 

Benefit Description and Limitations	Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	Non-Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.
Diagnostic Services - (Subject to payment	nt of the Dental Services Deductible.)	
Evaluations (Checkup Exams)	50%	50%
Limited to 2 times per 12 months.		
Covered as a separate benefit only if no other service was done during the visit other than X-rays.  D0120 - Periodic oral evaluation  D0140 - Limited oral evaluation - problem focused  D0150 - Comprehensive oral evaluation  D0180 - Comprehensive periodontal evaluation		
The following service is not subject to a frequency limit.		
D0160 - Detailed and extensive oral evaluation - problem focused		

Benefit Description and Limitations	Network Benefits	Non-Network Benefits
	Benefits are shown as a	Benefits are shown as a percentage
	percentage of Eligible Dental	of Eligible Dental Expenses.
Intraoral Radiographs (X-ray)	Expenses. 50%	50%
Illitaorai Raulographis (A-ray)	30%	30%
Limited to 2 series of films per 12 months.		
D0210 - Complete series (including bitewings)		
The following services are not subject to a frequency limit.	50%	50%
D0220 - Intraoral - periapical first film D0230 - Intraoral - periapical - each additional film D0240 - Intraoral - occlusal film		
Any combination of the following services is limited to 2 series of films per 12 months.	50%	50%
D0270 - Bitewings - single film D0272 - Bitewings - two films D0274 - Bitewings - four films D0277 - Vertical bitewings		
Limited to 1 time per 36 months.	50%	50%
D0330 - Panoramic radiograph image  The following services are not subject to a	50%	50%
frequency limit.	30%	30%
D0340 - Cephalometric X-ray D0350 - Oral/Facial photographic images D0391 - Interpretation of diagnostic images D0470 - Diagnostic casts		
Preventive Services - (Subject to paymer	nt of the Dental Services Deductible.)	
Dental Prophylaxis (Cleanings)	50%	50%
The following services are limited to 2 times every 12 months.		
D1110 - Prophylaxis - adult D1120 - Prophylaxis - child		
Fluoride Treatments	50%	50%
The following services are limited to 2 times every 12 months.		
D1206 and D1208 - Fluoride		
Sealants (Protective Coating)	50%	50%
The following services are limited to once per first or second permanent molar every 36 months.		

Benefit Description and Limitations	Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	Non-Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.
D1351 - Sealant - per tooth - unrestored		
permanent molar		
D1352 - Preventive resin restorations in		
moderate to high caries risk patient -		
permanent tooth		
Space Maintainers (Spacers)	50%	50%
The following services are not subject to a		
frequency limit.		
D1510 - Space maintainer - fixed -		
unilateral		
D1515 - Space maintainer - fixed -		
bilateral		
D1520 - Space maintainer - removable -		
unilateral		
D1525 Space maintainer - removable		
bilateral		
D1550 - Re-cementation of space		
maintainer		
Minor Restorative Services - (Subject to		
Amalgam Restorations (Silver Fillings)	50%	50%
The following services are not subject to a		
frequency limit.		
mequency iiiii		
D2140 - Amalgams - one surface, primary		
or permanent		
D2150 - Amalgams - two surfaces,		
primary or permanent		
D2160 - Amalgams - three surfaces,		
primary or permanent		
D2161 - Amalgams - four or more		
surfaces, primary or permanent	500/	500/
Composite Resin Restorations (Tooth Colored Fillings)	50%	50%
Colored Fillings)		
The following services are not subject to a		
frequency limit.		
-		
D2330 - Resin-based composite - one		
surface, anterior		
D2331 - Resin-based composite - two		
surfaces, anterior		
D2332 - Resin-based composite - three		
surfaces, anterior D2335 - Resin-based composite - four or		
more surfaces or involving incised angle,		
anterior		
Crowns/Inlays/Onlays - (Subject to payn	nent of the Dental Services Deductible	le.)
The following services are subject to a	50%	50%
limit of 1 time every 60 months.		
-		

Benefit Description and Limitations	Network Benefits Benefits are shown as a	Non-Network Benefits Benefits are shown as a percentage
	percentage of Eligible Dental Expenses.	of Eligible Dental Expenses.
D2542 - Onlay - metallic - two surfaces D2543 - Onlay - metallic - three surfaces D2544 - Onlay - metallic - four surfaces D2740 - Crown - porcelain/ceramic substrate D2750 - Crown - porcelain fused to high noble metal D2751 - Crown - porcelain fused to predominately base metal D2752 - Crown - porcelain fused to noble metal D2780 - Crown - 3/4 case high noble metal D2781 - Crown - 3/4 cast predominately base metal D2783 - Crown - 3/4 porcelain/ceramic D2790 - Crown - full cast high noble metal D2791 - Crown - full cast predominately base metal D2792 - Crown - full cast noble metal D2794 Crown - titanium D2929 - Prefabricated porcelain crown - primary D2930 Prefabricated stainless steel crown - primary tooth D2931 - Prefabricated stainless steel crown - permanent tooth	Expenses.	of Eligible Dental Expenses.
The following services are not subject to a frequency limit.  D2510 Inlay - metallic - one surface D2520 - Inlay - metallic - two surfaces D2530 - Inlay - metallic - three surfaces D2910 - Re-cement inlay D2920 - Re-cement crown		
The following service is not subject to a frequency limit.	50%	50%
D2940 - Protective restoration  The following service is limited to 1 time	50%	50%
per tooth every 60 months.  D2950 - Core buildup, including any pins		
The following service is limited to 1 time per tooth every 60 months.  D2951 - Pin retention - per tooth, in addition to Crown	50%	50%
The following service is not subject to a frequency limit.	50%	50%

Benefit Description and Limitations	Network Benefits Benefits are shown as a	Non-Network Benefits Benefits are shown as a percentage
	percentage of Eligible Dental Expenses.	of Eligible Dental Expenses.
D2954 - Prefabricated post and core in addition to crown	·	
The following services are not subject to a frequency limit.	50%	50%
D2980 - Crown repair necessitated by restorative material failure D2981 - Inlay repair D2982 - Onlay repair D2983 - Veneer repair D2990 - Resin infiltration/smooth surface		
Endodontics - (Subject to payment of the	Dental Services Deductible.)	
The following service is not subject to a frequency limit.	50%	50%
D3220 - Therapeutic pulpotomy (excluding final restoration)		
The following service is not subject to a frequency limit.	50%	50%
D3222 - Partial pulpotomy for Apexogenesis - Permanent tooth with incomplete root development		
The following services are not subject to a frequency limit.	50%	50%
D3230 - Pulpal therapy (resorbable filling) - anterior. primary tooth (excluding final restoration) D3240 - Pulpal therapy (resorbable filling) - posterior, primary tooth (excluding final restoration)		
The following services are not subject to a frequency limit.	50%	50%
D3310 - Anterior root canal (excluding final restoration) D3320 - Bicuspid root canal (excluding final restoration) D3330 - Molar root canal (excluding final restoration) D3346 - Retreatment of previous root canal therapy - anterior D3347 - Retreatment of previous root canal therapy - bicuspid D3348 - Retreatment of previous root canal therapy - molar		
The following services are not subject to a frequency limit.	50%	50%
D3351 - Apexification/recalcification - initial visit		

Benefit Description and Limitations	Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	Non-Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	
D3352 - Apexification/recalcification - interim medication replacement D3353 - Apexification/recalcification - final visit			
The following service is not subject to a frequency limit.	50%	50%	
D3354 - Pulpal Regeneration  The following services are not subject to a frequency limit.	50%	50%	
D3410 - Apicoectomy/periradicular - anterior D3421 - Apicoectomy/periradicular - bicuspid D3425 - Apicoectomy/periradicular - molar D3426 - Apicoectomy/periradicular -			
each additional root  The following service is not subject to a frequency limit.	50%	50%	
D3450 - Root amputation - per root  The following service is not subject to a	50%	50%	
frequency limit.  D3920 - Hemisection (including any root removal), not including root canal therapy			
Periodontics - (Subject to payment of the	e Dental Services Deductible.)		
The following services are limited to a frequency of 1 every 36 months.	50%	50%	
D4210 - Gingivectomy or gingivoplasty - four or more teeth D4211 - Gingivectomy or gingivoplasty - one to three teeth D4212 - Gingivectomy or gingivoplasty - with restorative procedures - per tooth			
The following services are limited to 1 every 36 months.	50%	50%	
D4240 - Gingival flap procedure, four or more teeth D4241 - Gingival flap procedure, including root planing, one to three contiguous teeth or tooth bounded spaces per quadrant			
The following service is not subject to a frequency limit.	50%	50%	
D4249 - Clinical crown lengthening - hard tissue			

Benefit Description and Limitations	Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	Non-Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	
The following services are limited to 1	50%	50%	
every 36 months.	00 //		
D4260 - Osseous surgery			
D4261 - Osseous surgery (including flap			
entry and closure), one to three			
contiguous teeth or tooth bounded			
spaces per quadrant			
D4263 - Bone replacement graft - first site in quadrant			
The following services are not subject to a	50%	50%	
frequency limit.	0070		
D4270 - Pedicle soft tissue graft			
procedure			
D4271 - Free soft tissue graft procedure			
The following services are not subject to a frequency limit.	50%	50%	
D4273 - Subepithelial connective tissue			
graft procedures, per tooth			
D4275 - Soft tissue allograft			
D4277 - Free soft tissue graft - first tooth			
D4278 - Free soft tissue graft - additional			
teeth			
The following services are limited to 1	50%	50%	
time per quadrant every 24 months.			
D4341 - Periodontal scaling and root			
planning - four or more teeth per quadrant			
D4342 - Periodontal scaling and root			
planning - one to three teeth per quadrant			
The following service is limited to a	50%	50%	
frequency to 1 per lifetime.			
D4355 - Full mouth debridement to			
enable comprehensive evaluation and			
diagnosis			
The following service is limited to 4 times	50%	50%	
every 12 months in combination with			
prophylaxis.			
D4910 - Periodontal maintenance			
Removable Dentures - (Subject to payme			
The following services are limited to a frequency of 1 every 60 months.	50%	50%	
D5110 - Complete denture - maxillary			
D5120 - Complete denture - mandibular			
D5130 - Immediate denture - maxillary			
D5140 - Immediate denture - mandibular			
D5211 - Mandibular partial denture - resin			
base			

Benefit Description and Limitations	Network Benefits	Non-Network Benefits
	Benefits are shown as a	Benefits are shown as a percentage
	percentage of Eligible Dental	of Eligible Dental Expenses.
DE040 M III III II I	Expenses.	
D5212 - Maxillary partial denture - resin		
base		
D5213 - Maxillary partial denture - cast metal framework with resin denture base		
D5214 - Mandibular partial denture - cast		
metal framework with resin denture base		
D5281 - Removable unilateral partial		
denture - one piece cast metal		
The following services are not subject to a	50%	50%
frequency limit.	3070	30 70
mequency mma		
D5410 - Adjust complete denture -		
maxillary		
D5411 - Adjust complete denture -		
mandibular		
D5421 - Adjust partial denture - maxillary		
D5422 - Adjust partial denture -		
mandibular		
D5510 - Repair broken complete denture		
base		
D5520 - Replace missing or broken teeth		
- complete denture		
D5610 - Repair resin denture base		
D5620 - Repair cast framework		
D5630 - Repair or replace broken clasp		
D5640 - Replace broken teeth - per tooth		
D5650 - Add tooth to existing partial		
denture		
D5660 - Add clasp to existing partial		
denture		
The following services are limited to	50%	50%
rebasing performed more than 6 months		
after the initial insertion with a frequency		
limitation of 1 time per 12 months.		
D5710 - Rebase complete maxillary		
denture		
D5720 - Rebase maxillary partial denture		
D5721 - Rebase mandibular partial		
denture		
D5730 - Reline complete maxillary		
denture		
D5731 - Reline complete mandibular		
denture		
D5740 - Reline maxillary partial denture		
D5741 - Reline mandibular partial denture		
D5750 - Reline complete maxillary		
denture (laboratory)		
D5751 - Reline complete mandibular denture (laboratory)		
D5752 - Reline complete mandibular		
denture (laboratory)		
denture (laboratory)		1

Benefit Description and Limitations	Network Benefits	Non-Network Benefits
Benefit Beschpilen und Emitadiens	Benefits are shown as a	Benefits are shown as a percentage
	percentage of Eligible Dental	of Eligible Dental Expenses.
	Expenses.	
D5760 - Reline maxillary partial denture		
(laboratory)		
D5761 - Reline mandibular partial denture		
(laboratory) - rebase/reline D5762 - Reline mandibular partial denture		
(laboratory)		
The following services are not subject to a	50%	50%
frequency limit.	3070	3070
moquemey mma		
D5850 - Tissue conditioning (maxillary)		
D5851 - Tissue conditioning (mandibular)		
Bridges (Fixed partial dentures) - (Subject	t to payment of the Dental Services	Deductible.)
The following services are not subject to a	50%	50%
frequency limit.		
D6210 - Pontic - case high noble metal		
D6211 - Pontic - case predominately base metal		
D6212 - Pontic - cast noble metal		
D6214 - Pontic - titanium		
D6240 - Pontic - porcelain fused to high		
noble metal		
D6241 - Pontic - porcelain fused to		
predominately base metal		
D6242 - Pontic - porcelain fused to noble		
metal		
D6245 - Pontic - porcelain/ceramic		
The following services are not subject to a	50%	50%
frequency limit.		
D6545 - Retainer - cast metal for resin		
bonded fixed prosthesis		
D6548 - Retainer - porcelain/ceramic for		
resin bonded fixed prosthesis		
The following services are not subject to a	50%	50%
frequency limit.		
D6519 - Inlay/onlay - porcelain/ceramic		
D6520 - Inlay - metallic - two surfaces		
D6530 - Inlay - metallic - three or more		
surfaces D6543 - Onlay - metallic - three surfaces		
D6544 - Onlay - metallic - four or more		
surfaces		
The following services are limited to 1	50%	50%
time every 60 months.		
D6740 - Crown - porcelain/ceramic		
D6750 - Crown - porcelain fused to high		
noble metal		
D6751 - Crown - porcelain fused to		
predominately base metal		

Benefit Description and Limitations	Network Benefits	Non-Network Benefits
	Benefits are shown as a	Benefits are shown as a percentage
	percentage of Eligible Dental Expenses.	of Eligible Dental Expenses.
D6752 - Crown - porcelain fused to noble	2.50113001	
metal		
D6780 - Crown - 3/4 cast high noble	,	
metal		
D6781 - Crown - 3/4 cast predominately base metal	,	
D6782 - Crown - 3/4 cast noble metal	,	
D6783 - Crown - 3/4 porcelain/ceramic	,	
D6790 - Crown - full cast high noble	,	
metal		
D6791 - Crown - full cast predominately	,	
base metal		
D6792 - Crown - full cast noble metal		
The following service is not subject to a	50%	50%
frequency limit.		!
D6930 - Re-cement or re-bond fixed		
partial denture	,	
The following services are not subject to a	50%	50%
frequency limit.	,	
D0070 0 1 11		
D6973 - Core build up for retainer,		
including any pins	,	
D6980 - Fixed partial denture repair necessitated by restorative material failure		
Oral Surgery - (Subject to payment of the	Dental Services Deductible.)	
The following service is not subject to a	50%	50%
frequency limit.	,	
	,	
D7140 - Extraction, erupted tooth or	,	
The following services are not subject to a	50%	50%
The following services are not subject to a frequency limit.	30%	30%
D7210 - Surgical removal of erupted		
tooth requiring elevation of mucoperioteal		
flap and removal of bone and/or section of		
tooth		
D7220 - Removal of impacted tooth - soft		
tissue D7230 - Removal of impacted tooth -		
partially bony		
D7240 - Removal of impacted tooth -		
completely bony		
D7241 - Removal of impacted tooth -		
complete bony with unusual surgical		
complications		
D7250 - Surgical removal or residual		
tooth roots D7251 - Coronectomy - intentional partial		
tooth removal		
100th formoral	<u>L</u>	

Benefit Description and Limitations	Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	Non-Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.
The following service is not subject to a frequency limit.	50%	50%
D7270 - Tooth reimplantation and/or stabilization of accidentally evulsed or displaced tooth		
The following service is not subject to a frequency limit.	50%	50%
D7280 - Surgical access of an unerupted tooth		
The following services are not subject to a frequency limit.	50%	50%
D7310 - Alveoloplasty in conjunction with extractions - per quadrant D7311 - Alveoloplasty in conjunction with extraction - one to three teeth or tooth		
space - per quadrant D7320 - Alveoloplasty not in conjunction		
with extractions - per quadrant D7321 - Alveoloplasty not in conjunction with extractions - one to three teeth or tooth space - per quadrant		
The following service is not subject to a frequency limit.	50%	50%
D7471 - removal of lateral exostosis (maxilla or mandible)		
The following services are not subject to a frequency limit.	50%	50%
D7510 - Incision and drainage of abscess D7910 - Suture of recent small wounds		
up to 5 cm D7921 - Collect - apply autologous product		
D7953 - Bone replacement graft for ridge preservation - per site D7971 - Excision of pericoronal gingiva		
Adjunctive Services - (Subject to paymer	ı nt of the Dental Services Deductible.)	
The following service is not subject to a	50%	50%
frequency limit; however, it is covered as		
a separate benefit only if no other services (other than the exam and radiographs)		
were done on the same tooth during the		
visit.		
D9110 - Palliative (Emergency) treatment of dental pain - minor procedure		
Covered only when clinically Necessary.	50%	50%

Benefit Description and Limitations	Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	Non-Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.
D9220 - Deep sedation/general anesthesia first 30 minutes D9221 - Dental sedation/general anesthesia each additional 15 minutes D9241 - Intravenous conscious sedation/analgesia - first 30 minutes		
D9242 - Intravenous conscious sedation/analgesia - each additional 15 minutes D9610 - Therapeutic drug injection, by report		
Covered only when clinically Necessary	50%	50%
D9310 - Consultation (diagnostic service provided by a dentist or Physician other than the practitioner providing treatment)		
The following is limited to 1 guard every 12 months.	50%	50%
D9940 - Occlusal guard	!	
Implant Procedures - (Subject to paymer	t of the Dental Services Deductible.)	
The following services are limited to 1 time every 60 months.	50%	50%
D6010 - Endosteal implant D6012 - Surgical placement of interim		
implant body D6040 - Eposteal Implant D6050 - Transosteal implant, including		
hardware D6053 - Implant supported complete		
D6054 - Implant supported partial denture D6055 - Connecting bar implant or		
abutment supported D6056 - Prefabricated abutment D6057 - Custom abutment		
D6058 - Abutment supported porcelain ceramic crown D6059 - Abutment supported porcelain		
fused to high noble metal D6060 - Abutment supported porcelain fused to predominately base metal crown		
D6061 - Abutment supported porcelain fused to noble metal crown		
D6062 - Abutment supported cast high noble metal crown D6063 - Abutment supported case		
predominately base metal crown D6064 - Abutment supported porcelain/ceramic crown		

Benefit Description and Limitations	Network Benefits	Non-Network Benefits
	Benefits are shown as a	Benefits are shown as a percentage
	percentage of Eligible Dental Expenses.	of Eligible Dental Expenses.
D6065 - Implant supported	Expenses.	
porcelain/ceramic crown		
D6066 - Implant supported porcelain		
fused to high metal crown		
D6067 - Implant supported metal crown		
D6068 - Abutment supported retainer for		
porcelain/ceramic fixed partial denture		
D6069 - Abutment supported retainer for		
porcelain fused to high noble metal fixed		
partial denture		
D6070 - Abutment supported retainer for		
porcelain fused to predominately base		
metal fixed partial denture		
D6071 - Abutment supported retainer for porcelain fused to noble metal fixed partial		
denture		
D6072 - Abutment supported retainer for		
cast high noble metal fixed partial denture		
D6073 - Abutment supported retainer for		
predominately base metal fixed partial		
denture		
D6074 - Abutment supported retainer for		
cast metal fixed partial denture		
D6075 - Implant supported retainer for		
ceramic fixed partial denture		
D6076 - Implant supported retainer for		
porcelain fused to high noble metal fixed		
partial denture		
D6077 - Implant supported retainer for		
cast metal fixed partial denture D6078 - Implant/abutment supported		
fixed partial denture for completely		
edentulous arch		
D6079 - Implant/abutment supported		
fixed partial denture for partially		
edentulous arch		
D6080 - Implant maintenance procedure		
D6090 - Repair implant prosthesis		
D6091 - Replacement of semi-precision		
or precision attachment		
D6095 - Repair implant abutment		
D6100 - Implant removal		
D6101 - Debridement periimplant defect		
D6102 - Debridement and osseous		
periimplant defect		
D6103 - Bone graft periimplant defect		
D6104 - Bone graft implant replacement D6190 - Implant index		
Medically Necessary Orthodontics - (Sub	Liect to payment of the Dental Servi	ices Deductible )

### Medically Necessary Orthodontics - (Subject to payment of the Dental Services Deductible.)

Benefits for comprehensive orthodontic treatment are approved by the Company, only in those instances that are related to an identifiable syndrome such as cleft lip and or palate, Crouzon's syndrome, Treacher-Collins syndrome, Pierre-Robin syndrome, hemi-facial atrophy, hemi-facial hypertrophy; or other severe craniofacial deformities which result in a physically handicapping malocclusion as determined by the Company's dental consultants. Benefits are not available for

Benefit Description and Limitations	Network Benefits Benefits are shown as a percentage of Eligible Dental	Non-Network Benefits Benefits are shown as a percentage of Eligible Dental Expenses.	
Expenses.  comprehensive orthodontic treatment for crowded dentitions (crooked teeth), excessive spacing between teeth, temporomandibular joint (TMJ) conditions and/or having horizontal/vertical (overjet/overbite) discrepancies.			
All orthodontic treatment must be prior author	orized.		
Services or supplies furnished by a Dental F Benefits are available only when the service	•	•	
The following services are not subject to a frequency limitation as long as benefits have been prior authorized.	50%	50%	
D8010 - Limited orthodontic treatment of the primary dentition D8020 - Limited orthodontic treatment of the transitional dentition D8030 - Limited orthodontic treatment of the adolescent dentition D8050 - Interceptive orthodontic			
treatment of the primary dentition D8060 - Interceptive orthodontic treatment of the transitional dentition D8070 - Comprehensive orthodontic treatment of the transitional dentition			
D8080 - Comprehensive orthodontic treatment of the adolescent dentition D8210 - Removable appliance therapy D8220 - Fixed appliance therapy D8660 - Pre-orthodontic treatment visit D8670 - Periodic orthodontic treatment			
visit D8680 - Orthodontic retention			

### **Section 3: Pediatric Dental Exclusions**

Except as may be specifically provided in this endorsement under Section 2: Benefits for Covered Dental Services, benefits are not provided under this endorsement for the following:

- 1. Any Dental Service or Procedure not listed as a Covered Dental Service in this endorsement in Section 2: Benefits for Covered Dental Services.
- 2. Dental Services that are not Necessary.
- 3. Hospitalization or other facility charges.
- 4. Any Dental Procedure performed solely for cosmetic/aesthetic reasons. (Cosmetic procedures are those procedures that improve physical appearance.)
- 5. Reconstructive surgery, regardless of whether or not the surgery is incidental to a dental disease, Injury, or Congenital Condition, when the primary purpose is to improve physiological functioning of the involved part of the body.
- 6. Any Dental Procedure not directly associated with dental disease.
- 7. Any Dental Procedure not performed in a dental setting.
- 8. Procedures that are considered to be Experimental or Investigational or Unproven Services. This includes pharmacological regimens not accepted by the *American Dental Association (ADA) Council on Dental Therapeutics*. The fact that an Experimental, or Investigational or Unproven Service, treatment, device or pharmacological regimen is the only available treatment for a particular condition will not result in benefits if the procedure is considered to be Experimental or Investigational or Unproven Service in the treatment of that particular condition.
- 9. Drugs/medications, obtainable with or without a prescription, unless they are dispensed and utilized in the dental office during the patient visit.
- 10. Setting of facial bony fractures and any treatment associated with the dislocation of facial skeletal hard tissue.

- 11. Treatment of benign neoplasms, cysts, or other pathology involving benign lesions, except excisional removal. Treatment of malignant neoplasms or Congenital Conditions of hard or soft tissue, including excision.
- 12. Replacement of complete dentures, fixed and removable partial dentures or crowns and implants, implant crowns and prosthesis if damage or breakage was directly related to provider error. This type of replacement is the responsibility of the Dental Provider. If replacement is Necessary because of patient non-compliance, the patient is liable for the cost of replacement.
- 13. Services related to the temporomandibular joint (TMJ), either bilateral or unilateral. Upper and lower jaw bone surgery (including surgery related to the temporomandibular joint). Orthognathic surgery, jaw alignment, and treatment for the temporomandibular joint.
- 14. Charges for failure to keep a scheduled appointment without giving the dental office 24 hours notice.
- 15. Expenses for Dental Procedures begun prior to the Insured Person becoming enrolled for coverage provided through this endorsement to the Policy.
- 16. Dental Services otherwise covered under the Policy, but rendered after the date individual coverage under the Policy terminates, including Dental Services for dental conditions arising prior to the date individual coverage under the Policy terminates.
- 17. Services rendered by a provider with the same legal residence as the Insured Person or who is a member of the Insured Person's family, including spouse, brother, sister, parent or child.
- 18. Foreign Services are not covered unless required for a Dental Emergency.
- 19. Fixed or removable prosthodontic restoration procedures for complete oral rehabilitation or reconstruction.
- 20. Procedures related to the reconstruction of a patient's correct vertical dimension of occlusion (VDO).
- 21. Billing for incision and drainage if the involved abscessed tooth is removed on the same date of service.
- 22. Placement of fixed partial dentures solely for the purpose of achieving periodontal stability.
- 23. Acupuncture; acupressure and other forms of alternative treatment, whether or not used as anesthesia.
- 24. Orthodontic coverage does not include the installation of a space maintainer, any treatment related to treatment of the temporomandibular joint, any surgical procedure to correct a malocclusion, replacement of lost or broken retainers and/or habit appliances, and any fixed or removable interceptive orthodontic appliances previously submitted for payment under the Policy.

### Section 4: Claims for Pediatric Dental Services

When obtaining Dental Services from a non-Network Dental Provider, the Insured Person will be required to pay all billed charges directly to the Dental Provider. The Insured Person may then seek reimbursement from the Company. The Insured Person must provide the Company with all of the information identified below.

### **Reimbursement for Dental Services**

The Insured Person is responsible for sending a request for reimbursement to the Company, on a form provided by or satisfactory to the Company.

Claim Forms. It is not necessary to include a claim form with the proof of loss. However, the proof must include all of the following information:

- Insured Person's name and address.
- Insured Person's identification number.
- The name and address of the provider of the service(s).
- A diagnosis from the Dental Provider including a complete dental chart showing extractions, fillings or other dental services rendered before the charge was incurred for the claim.
- Radiographs, lab or hospital reports.
- Casts, molds or study models.
- Itemized bill which includes the CPT or ADA codes or description of each charge.
- The date the dental disease began.
- A statement indicating that the Insured Person is or is not enrolled for coverage under any other health or dental
  insurance plan or program. If enrolled for other coverage, The Insured Person must include the name of the other
  carrier(s).

To file a claim, submit the above information to the Company at the following address:

UnitedHealthcare Dental ATTN: Claims Unit P. O. Box 30567

Salt Lake City, UT 84130-0567

If the Insured Person would like to use a claim form, call Customer Service at 1-877-816-3596. This number is also listed on the Insured's Dental ID Card. If the Insured Person does not receive the claim form within 15 calendar days of the request, the proof of loss may be submitted with the information stated above.

### Section 5: Defined Terms for Pediatric Dental Services

The following definitions are in addition to those listed in the Definitions section of the Certificate of Coverage:

Covered Dental Service - a Dental Service or Dental Procedure for which benefits are provided under this endorsement.

**Dental Emergency** - a dental condition or symptom resulting from dental disease which arises suddenly and, in the judgment of a reasonable person, requires immediate care and treatment, and such treatment is sought or received within 24 hours of onset.

**Dental Provider** - any dentist or dental practitioner who is duly licensed and qualified under the law of jurisdiction in which treatment is received to render Dental Services, perform dental surgery or administer anesthetics for dental surgery.

**Dental Service or Dental Procedures** - dental care or treatment provided by a Dental Provider to the Insured Person while the Policy is in effect, provided such care or treatment is recognized by the Company as a generally accepted form of care or treatment according to prevailing standards of dental practice.

**Dental Services Deductible** - the amount the Insured Person must pay for Covered Dental Services in a Policy Year before the Company will begin paying for Network or Non-Network Benefits in that Policy Year.

Eligible Dental Expenses - Eligible Dental Expenses for Covered Dental Services, incurred while the Policy is in effect, are determined as stated below:

- For Network Benefits, when Covered Dental Services are received from Network Dental Providers, Eligible Dental Expenses are the Company's contracted fee(s) for Covered Dental Services with that provider.
- For Non-Network Benefits, when Covered Dental Services are received from Non-Network Dental Providers, Eligible Dental Expenses are the Usual and Customary Fees, as defined below.

**Experimental, Investigational, or Unproven Service** - medical, dental, surgical, diagnostic, or other health care services, technologies, supplies, treatments, procedures, drug therapies or devices that, at the time the Company makes a determination regarding coverage in a particular case, is determined to be:

- Not approved by the U.S. Food and Drug Administration (FDA) to be lawfully marketed for the proposed use and not
  identified in the American Hospital Formulary Service or the United States Pharmacopoeia Dispensing Information as
  appropriate for the proposed use; or
- Subject to review and approval by any institutional review board for the proposed use; or
- The subject of an ongoing clinical trial that meets the definition of a Phase 1, 2, or 3 clinical trial set forth in the FDA regulations, regardless of whether the trial is actually subject to FDA oversight; or
- Not determined through prevailing peer-reviewed professional literature to be safe and effective for treating or diagnosing the condition or Sickness for which its use is proposed.

Foreign Services - services provided outside the U.S. and U.S. Territories.

**Necessary** - Dental Services and supplies under this endorsement which are determined by the Company through case-by-case assessments of care based on accepted dental practices to be appropriate and are all of the following:

- Necessary to meet the basic dental needs of the Insured Person.
- Rendered in the most cost-efficient manner and type of setting appropriate for the delivery of the Dental Service.
- Consistent in type, frequency and duration of treatment with scientifically based guidelines of national clinical, research, or health care coverage organizations or governmental agencies that are accepted by the Company.
- Consistent with the diagnosis of the condition.
- Required for reasons other than the convenience of the Insured Person or his or her Dental Provider.
- Demonstrated through prevailing peer-reviewed dental literature to be either:
  - Safe and effective for treating or diagnosing the condition or sickness for which their use is proposed;
     or
  - Safe with promising efficacy
    - o For treating a life threatening dental disease or condition.

- o Provided in a clinically controlled research setting.
- Using a specific research protocol that meets standards equivalent to those defined by the National Institutes of Health.

(For the purpose of this definition, the term life threatening is used to describe dental diseases or sicknesses or conditions, which are more likely than not to cause death within one year of the date of the request for treatment.)

The fact that a Dental Provider has performed or prescribed a procedure or treatment or the fact that it may be the only treatment for a particular dental disease does not mean that it is a Necessary Covered Dental Service as defined in this endorsement. The definition of Necessary used in this endorsement relates only to benefits under this endorsement and differs from the way in which a Dental Provider engaged in the practice of dentistry may define necessary.

**Network** - a group of Dental Providers who are subject to a participation agreement in effect with the Company, directly or through another entity, to provide Dental Services to Insured Persons. The participation status of providers will change from time to time.

Network Benefits - benefits available for Covered Dental Services when provided by a Dental Provider who is a Network Dentist.

Non-Network Benefits - benefits available for Covered Dental Services obtained from Non-Network Dentists.

**Usual and Customary Fee** - Usual and Customary Fees are calculated by the Company based on available data resources of competitive fees in that geographic area.

Usual and Customary Fees must not exceed the fees that the provider would charge any similarly situated payor for the same services.

Usual and Customary Fees are determined solely in accordance with the Company's reimbursement policy guidelines. The Company's reimbursement policy guidelines are developed by the Company, in its discretion, following evaluation and validation of all provider billings in accordance with one or more of the following methodologies:

- As indicated in the most recent edition of the Current Procedural Terminology (publication of the American Dental Association).
- As reported by generally recognized professionals or publications.
- As utilized for Medicare.
- As determined by medical or dental staff and outside medical or dental consultants.
- Pursuant to other appropriate source or determination that the Company accepts.

### **Pediatric Vision Care Services Benefits**

Benefits are provided under this endorsement for Vision Care Services, as described below, for Insured Persons under the age of 19. Benefits under this endorsement terminate on the earlier of: 1) last day of the month the Insured Person reaches the age of 19; or 2) the date the Insured Person's coverage under the Policy terminates.

### Section 1: Benefits for Pediatric Vision Care Services

Benefits are available for pediatric Vision Care Services from a Spectera Eyecare Networks or non-Network Vision Care Provider. To find a Spectera Eyecare Networks Vision Care Provider, the Insured Person may call the provider locator service at 1-800-839-3242. The Insured Person may also access a listing of Spectera Eyecare Networks Vision Care Providers on the Internet at www.myuhcvision.com.

When Vision Care Services are obtained from a non-Network Vision Care Provider, the Insured Person will be required to pay all billed charges at the time of service. The Insured Person may then seek reimbursement from the Company as described in this endorsement under Section 3: Claims for Vision Care Services. Reimbursement will be limited to the amounts stated below.

When obtaining these Vision Care Services from a Spectera Eyecare Networks Vision Care Provider, the Insured Person will be required to pay any Copayments at the time of service.

### **Network Benefits:**

Benefits for Vision Care Services are determined based on the negotiated contract fee between the Company and the Vision Care Provider. The Company's negotiated rate with the Vision Care Provider is ordinarily lower than the Vision Care Provider's billed charge.

### Non-Network Benefits:

Benefits for Vision Care Services from non-Network providers are determined as a percentage of the provider's billed charge.

**Out-of-Pocket Maximum** - any amount the Insured Person pays in Coinsurance for Vision Care Services under this endorsement applies to the Out-of-Pocket Maximum stated in the Policy *Schedule of Benefits*. Any amount the Insured Person pays in Copayments for Vision Care Services under this endorsement applies to the Out-of-Pocket Maximum stated in the Policy *Schedule of Benefits*.

### **Policy Deductible**

Benefits for pediatric Vision Care Services provided under this endorsement are not subject to any Policy Deductible stated in the Policy Schedule of Benefits. Any amount the Insured Person pays in Copayments for Vision Care Services under this endorsement does not apply to the Policy Deductible stated in the Policy Schedule of Benefits.

### **Benefit Description**

### **Benefits**

When benefit limits apply, the limit stated refers to any combination of Network Benefits and Non-Network Benefits unless otherwise specifically stated.

Benefit limits are calculated on a Policy Year basis unless otherwise specifically stated.

### Frequency of Service Limits

Benefits are provided for the Vision Care Services described below, subject to *Frequency of Service* limits and Copayments and Coinsurance stated under each Vision Care Service in the *Schedule of Benefits* below.

### Routine Vision Examination

A routine vision examination of the condition of the eyes and principal vision functions according to the standards of care in the jurisdiction in which the Insured Person resides, including:

- A case history that includes chief complaint and/or reason for examination, patient medical/eye history, and current medications.
- Recording of monocular and binocular visual acuity, far and near, with and without present correction (for example, 20/20 and 20/40).
- Cover test at 20 feet and 16 inches (checks eye alignment).
- Ocular motility including versions (how well eyes track) near point convergence (how well eyes move together for near vision tasks, such as reading), and depth perception.
- Pupil responses (neurological integrity).
- External exam.
- Retinoscopy (when applicable) objective refraction to determine lens power of corrective lenses and subjective refraction to determine lens power of corrective lenses.
- Phorometry/Binocular testing far and near: how well eyes work as a team.
- Tests of accommodation and/or near point refraction: how well the Insured Person sees at near point (for example, reading).
- Tonometry, when indicated: test pressure in eye (glaucoma check).
- Ophthalmoscopic examination of the internal eye.
- Confrontation visual fields.
- Biomicroscopy.
- Color vision testing.
- Diagnosis/prognosis.
- Specific recommendations.

Post examination procedures will be performed only when materials are required.

Or, in lieu of a complete exam, Retinoscopy (when applicable) - objective refraction to determine lens power of corrective lenses and subjective refraction to determine lens power of corrective lenses.

### Eyeglass Lenses

Lenses that are mounted in eyeglass frames and worn on the face to correct visual acuity limitations.

The Insured Person is eligible to select only one of either eyeglasses (*Eyeglass Lenses* and/or *Eyeglass Frames*) or *Contact Lenses*. If the Insured Person selects more than one of these Vision Care Services, the Company will pay benefits for only one Vision Care Service.

If the Insured Person purchases *Eyeglass Lenses* and *Eyeglass Frames* at the same time from the same Spectera Eyecare Networks Vision Care Provider, only one Copayment will apply to those *Eyeglass Lenses* and *Eyeglass Frames* together.

### **Eyeglass Frames**

A structure that contains eyeglass lenses, holding the lenses in front of the eyes and supported by the bridge of the nose.

The Insured Person is eligible to select only one of either eyeglasses (*Eyeglass Lenses* and/or *Eyeglass Frames*) or *Contact Lenses*. If the Insured Person selects more than one of these Vision Care Services, the Company will pay benefits for only one Vision Care Service.

If the Insured Person purchases *Eyeglass Lenses* and *Eyeglass Frames* at the same time from the same Spectera Eyecare Networks Vision Care Provider, only one Copayment will apply to those *Eyeglass Lenses* and *Eyeglass Frames* together.

### Contact Lenses

Lenses worn on the surface of the eye to correct visual acuity limitations.

Benefits include the fitting/evaluation fees and contacts.

The Insured Person is eligible to select only one of either eyeglasses (*Eyeglass Lenses* and/or *Eyeglass Frames*) or *Contact Lenses*. If the Insured Person selects more than one of these Vision Care Services, the Company will pay benefits for only one Vision Care Service.

### Necessary Contact Lenses

Benefits are available when a Vision Care Provider has determined a need for and has prescribed the contact lens. Such determination will be made by the Vision Care Provider and not by the Company.

Contact lenses are necessary if the Insured Person has any of the following:

- Keratoconus.
- Anisometropia.
- Irregular corneal/astigmatism.
- Aphakia.
- Facial deformity.
- Corneal deformity.
- Pathological myopia
- Aniseikonia
- Aniridia
- Post-traumatic disorders

### Schedule of Benefits

Vision Care Service	Frequency of Service	Network Benefit	Non-Network Benefit
Routine Vision Examination or	Once per year.	100% after a	50% of the billed
Refraction only in lieu of a		Copayment of \$20.	charge.
complete exam.			_
Eyeglass Lenses	Once per year.		

Vision Care Service	Frequency of Service	Network Benefit	Non-Network Benefit
Single Vision		100% after a	50% of the billed
		Copayment of \$40.	charge.
Bifocal		100% after a	50% of the billed
		Copayment of \$40.	charge.
Trifocal		100% after a	50% of the billed
		Copayment of \$40.	charge.
Lenticular		100% after a	50% of the billed
		Copayment of \$40.	charge.
Lens Extras	Once per year.		
Polycarbonate lenses		100%	100% of the billed
			charge.
Standard scratch-resistant		100%	100% of the billed
coating			charge.

Vision Care Service	Frequency of Service	Network Benefit	Non-Network Benefit
Eyeglass Frames	Once per year.		
<ul> <li>Eyeglass frames with a retail cost up to \$130.</li> </ul>		100%	50% of the billed charge.
<ul> <li>Eyeglass frames with a retail cost of \$130 - 160.</li> </ul>		100% after a Copayment of \$15.	50% of the billed charge.
<ul> <li>Eyeglass frames with a retail cost of \$160 - 200.</li> </ul>		100% after a Copayment of \$30.	50% of the billed charge.
<ul> <li>Eyeglass frames with a retail cost of \$200 - 250.</li> </ul>		100% after a Copayment of \$50.	50% of the billed charge.
<ul> <li>Eyeglass frames with a retail cost greater than \$250.</li> </ul>		60%	50% of the billed charge.
Contact Lenses Fitting & Evaluation	Once per year.	100%	100% of the billed charge.
Contact Lenses			
Covered Contact Lens     Selection	Limited to a 12 month supply.	100% after a Copayment of \$40.	50% of the billed charge.
Necessary Contact Lenses	Limited to a 12 month supply.	100% after a Copayment of \$40.	50% of the billed charge.

### Section 2: Pediatric Vision Exclusions

Except as may be specifically provided in this endorsement under Section 1: Benefits for Pediatric Vision Care Services, benefits are not provided under this endorsement for the following:

- 3. Medical or surgical treatment for eye disease which requires the services of a Physician and for which benefits are available as stated in the policy.
- 4. Non-prescription items (e.g. Plano lenses).
- 5. Replacement or repair of lenses and/or frames that have been lost or broken.
- 6. Optional Lens Extras not listed in Section 1: Benefits for Vision Care Services.
- 7. Missed appointment charges.
- 8. Applicable sales tax charged on Vision Care Services.

### **Section 3: Claims for Pediatric Vision Care Services**

When obtaining Vision Care Services from a non-Network Vision Care Provider, the Insured Person will be required to pay all billed charges directly to the Vision Care Provider. The Insured Person may then seek reimbursement from the Company. Information about claim timelines and responsibilities in the General Provisions section in the Certificate of Coverage applies to Vision Care Services provided under this endorsement, except that when the Insured Person submits a Vision Services claim, the Insured Person must provide the Company with all of the information identified below.

### **Reimbursement for Vision Care Services**

To file a claim for reimbursement for Vision Care Services rendered by a non-Network Vision Care Provider, or for Vision Care Services covered as reimbursements (whether or not rendered by a Spectera Eyecare Networks Vision Care Provider or a non-Network Vision Care Provider), the Insured Person must provide all of the following information on a claim form acceptable to the Company at the address specified below:

- Insured Person's itemized receipts.
- Insured Person's name.
- Insured Person's identification number from the ID card.
- Insured Person's date of birth.

Submit the above information to the Company: By mail: Claims Department P.O. Box 30978 Salt Lake City, UT 84130

By facsimile (fax): 248-733-6060

### Section 4: Defined Terms for Pediatric Vision Care Services

The following definitions are in addition to those listed in Definitions section of the Certificate of Coverage:

**Covered Contact Lens Selection** - a selection of available contact lenses that may be obtained from a Spectera Eyecare Networks Vision Care Provider on a covered-in-full basis, subject to payment of any applicable Copayment.

**Spectera Eyecare Networks** - any optometrist, ophthalmologist, optician or other person designated by the Company who provides Vision Care Services for which benefits are available under the Policy.

Vision Care Provider - any optometrist, ophthalmologist, optician or other person who may lawfully provide Vision Care Services.

Vision Care Service - any service or item listed in this endorsement in Section 1: Benefits for Pediatric Vision Care Services.

## The Plan is Underwritten by:

Student Resources (SPC) Ltd.

A UNITEDHEALTH GROUP COMPANY

Please keep this Brochure as a general summary of the insurance. The Master Policy on file with the Consortium Sponsor contains all of the provisions, limitations, exclusions and qualifications of your insurance benefits, some of which may not be included in this Brochure. The Master Policy is the contract and will govern and control the payment of benefits.

This Brochure is based on Policy # 2017-202965-91.

# GLOBAL CARE INTERCOLLEGIATE SPORTS PLUS